Community Services

HEALTHY PEOPLE
living healthy lives
in healthy communities

NHS
Northern, Eastern and Western Devon
Clinical Commissioning Group

Integrated, personal and sustainable

Building on strengths

- ✓ **Clinical, professional and care staff commitment**
- ✓ **Extensive community support**
- ✓ **Work of leagues of friends and volunteers**
- ✓ **Progression to integration of health and social care**
- ✓ **New and innovative projects already in place**

A view to the future

Six priorities built from engagement

Help people to stay well
Integrate care
Personalise support
Co-ordinate pathways
Think carer, think family
Home as the first choice

I want healthcare that does not stop at the boundaries

See me as a person not a condition

Carers are vital

Context for change

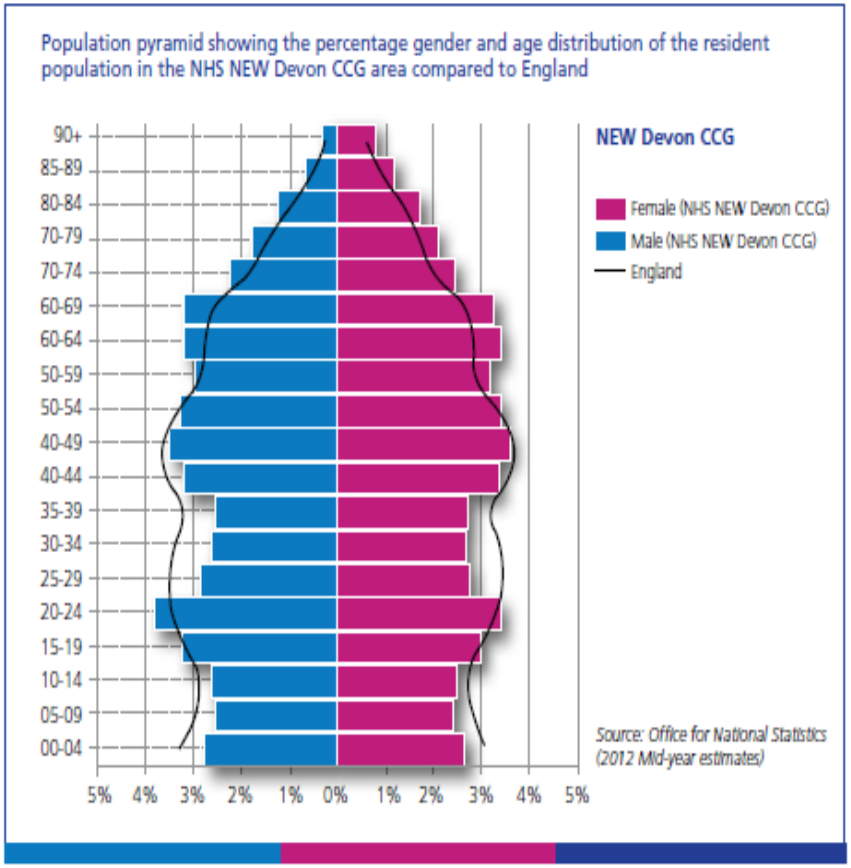
Population is getting older

Greater complexity of needs

Out of hospital care is achievable

Sustainable services important

People and policy signal change



Preventive and personalised support

Hubs for health and wellbeing

Personalised care planning

Personal health budgets

Pro-active care for high level needs/risk

Technology and communities

‘We need pathways that start and finish with wellness’

Pathways for complex needs

Out of hospital model of care

Clinically –led multi-disciplinary pathway teams

Enhance small number of community hospitals

Co-ordination, consistency and links to wider expertise

‘See me as a person – not a condition’

Urgent care in the community

Clear, simple, easy to use urgent care

Uses early support when possible e.g. 111

Urgent care centres replacing current MIU model

Links to primary care services and wider networks

‘I want healthcare that does not stop at the boundaries’

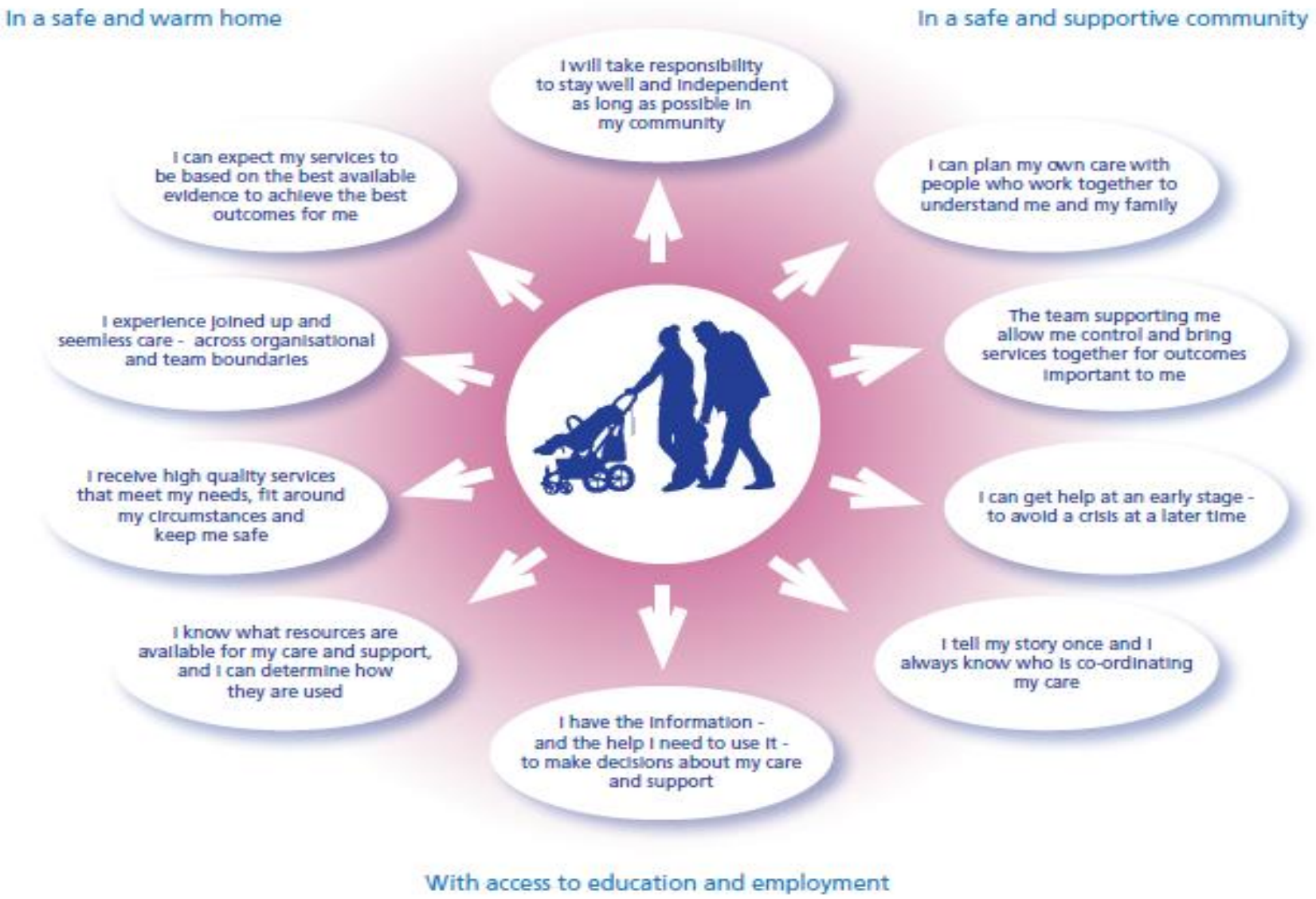
Community specialty services

Co –production to get future design right

Model for low volume and specialty community provision

Emphasis on health and wellbeing

Underpinned by Integration Principles



Next steps

- Views gathered until 8th July 2014
- Governing Body discuss on 16th July 2014
- Further more detailed engagement in period until Sept 2014